

Overview

As a strategic outsourcing and energy services company MITIE has always recognised that in the delivery of its administrative and client service offerings it may make an impact on the environment.

We're committed both as an organisation and through the delivery of our CarbonCare (www.mitie.com/carboncare) programme to deliver sustainable improvements as part of our overall sustainability agenda.

For this reason, our improvement programme is both internally and externally facing; recognising the challenges our clients face while demonstrating our capability to minimise and wherever possible eliminate similar carbon driven issues across our own estate portfolio.

That's why we've we have operated an Environmental Management System (EMS) since 2002 and have now achieved 99% ISO 14001 certification across the business.

Accountabilities

It's also why our Chief Executive, supported by MITIE's Executive Board, has responsibility for this Environmental Improvement Policy and reviews its content in accordance with the group's integrated Quality, Health, Safety & Environmental Policy.

Objectives

With the environmental challenges facing our world today and MITIE's commitment to a sustainable future it is important that we clearly define our objectives and targets in this area.

- Our approach to sustainability is fully embedded into our business strategy, monitored through our Sustainability Steering Group and reviewed regularly by the Executive Board;
- We operate a bespoke data management system to collate, monitor and report the energy, waste, water and transport emissions generated across our own estate;
- Our data management system is run in support of our EMS which records our challenges and achievements alongside our impacts and aspects register;
- In accordance with our CarbonCare energy services proposition, we're raising the environmental awareness of our people through our Green Stars network of volunteers. They are supported via group-wide communications campaigns, our intranet, e-learning programmes and e-seminars/forums;
- We apply our carbon management strategy to our buildings, paying prompt attention to unusually high energy consumption levels or those sites found to be below CIBSE typical expectations. Our target for energy reduction is to reduce our emissions by 15% in 2013 based on 2010 baselines;
- All our electricity is sourced from a 100% renewable tariff and new acquisitions are transferred to this tariff upon expiry of prior arrangements;
- Our sustainable waste management strategy is to increase our recycling to 80% based on 2010 baselines by 2013 and encourage reduction and re-use methods for the minimisation of waste at every opportunity;

- Our commitment to the use of transport fuel, our highest contributor to our environmental emissions, is to reduce consumption by 10% against 2010 baseline by 2013 while continuing to install telematic tracker systems in our commercial fleet vehicles for optimised route planning driving down our average vehicle CO₂ emissions, currently at 140g/km;
- We externally report our emissions through our Annual Report and Accounts, Sustainability Summary and microsite www.mitie.com/sustainability2011, the CR Index managed by BITC and the Carbon Disclosure Project. We report in accordance with DEFRA Guidance for company reporting of Greenhouse Gas (GHG) emissions and apply the DEFRA conversion factors for GHGs;
- We have registered with the Carbon Reduction Commitment Energy Efficiency Scheme but are not required to formally participate in the introductory phase. We adopt the same good practice to minimise our consumption and optimise our monitoring and reporting;
- We work closely with key suppliers and sub-contractors to monitor their sustainable credentials and encourage them, through our Supplier Improvement Programme and sustainability forums to adopt more sustainable practices;
- MITIE complies with all relevant environmental legislation and approved codes of practice and actively participates in key forums with leading bodies including DEFRA, CBI, renewable UK and government lobbying groups such as Aldersgate and the Environmental Industries Commission.

This policy and all related policies, programmes and KPIs are reviewed by myself at least annually.



Ruby McGregor-Smith
Chief Executive
MITIE Group PLC